



HILLINGDON

LONDON

Taranjit Kaur Tal
44 Summerwood Road
Isleworth
Middlesex
TW7 7QD

Our reference: LBH/DF/484/05

Date: 9th July 2020

Dear Mrs. Tal,

LICENSING ACT 2003
COSTCUTTER, 24 HIGH STREET, HAREFIELD UB9 6BU

I write to you in relation to my licensing inspection that was carried out at the above premises on Wednesday 8th July 2020 at 12:10 hours. I met with your bother in law, Mr. Pal Singh Tal who was behind the counter and confirmed he was in charge.

A number of issues were detected in relation to the Licensing Act 2003 and I have detailed these below:

1. The full premises licence could not be produced.
2. The licence summary and the Section 57 Custody Notice, in my view, were not displayed in a prominent position.
3. The Age Verification Policy at the premises requires clarification.
4. Mr Tal was unfamiliar with the workings of the CCTV system and 2 cameras were not in working order.
5. Mr. Tal stated that the premises did not have an incident log book at the premises.

In relation to issue 1 and 2, above, these matters have been brought to your attention so that you can fully comply with the requirements set out in Section 57 of the Licensing Act 2003. Please ensure that the full premises licence is kept at the premises so it can be produced to an authorised officer for examination. In addition, I would advise for the licence summary and Section 57 Custody Notice to be moved to a more prominent position.

In regards to issue 3, above, it is Mandatory condition of your premises licence that states;

Licensing Service
Residents Services
T.01895 277 753
dferrer@hillington.gov.uk
London Borough of Hillingdon,
3S/08, Civic Centre, High Street, Uxbridge, UB8 1UW
www.hillingdon.gov.uk

"The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol."

Whilst carrying out my inspection, I noted that there was signage behind the counter stating there was a 'Challenge 25' policy in force. However, at the alcohol chiller cabinet and the entrance/exit there was 'Challenge 21' signage displayed. Mr. Tal confirmed that the premises was operating a 'Challenge 25' policy. I would advise that steps to be taken to make signage consistent so customers and authorities are in no doubt of the position.

In regards to issues 4 and 5, you do not have specific conditions attached to your premises licence that make these issues legal obligations, however, I would advise you to address these concerns so as to fully promote the relevant licensing objective of the 'Prevention of Crime & Disorder'.

Therefore, could you please make the necessary arrangements to comply with the requirements of the Licensing Act 2003 and to take appropriate steps to fully promote the licensing objectives. Further licensing visits may follow to ensure compliance.

If you have any queries regarding this matter, then please feel free to contact me.

Yours sincerely,

Daniel Ferrer
Licensing Team Manager